

HEALTH QUARTERLY STATEMENT

AS OF March 31, 2004 OF THE CONDITIONS AND AFFAIRS OF THE Better Health Plans, Inc.

NAIC Group Code _	2718	,2718	NAI	C Company Code _	11139	Employer's ID Number	62-1839257
Our and an along the a	(Current Period)	,			Otata of Dami	alla au Daut of Cato	F
Organized under the					State of Domi	cile or Port of Entry	I ennessee
Country of Domicile	United States of	of America_					
Licensed as business		Accident & Health [] al Service Corporation [] r []	Property/Cas Vision Servic Is HMO Fede	ualty[] e Corporation [] rally Qualified? Yes	[] No[X]	Hospital, Medical & Dental Servi Health Maintenance Organization	
Incorporated	0	8/09/2000	_	Commen	ced Business	07/01/20	001
Statutory Home Office	e	1000 Ridgeway Loop Road,	Suite 203			Memphis, TN 38120	
Main Administration C	Ω#:	(Street and Number	,	000 Ordand Drive		(City, or Town, State and Zip Code)	
Main Administrative C)TIICE			300 Oxford Drive (Street and Number			
		onroeville, PA 15146 y, or Town, State and Zip Code)				(412)858-4000 (Area Code)(Telephone Number)	
Mail Address	(Oil					Monroeville, PA 15146	
		(Street and Number)		_ ,		(City, or Town, State and Zip Code)	
Primary Location of B	Books and Reco	rds		300 Oxford Drive (Street and Number			
	Mo	onroeville, PA 15146		(Street and Number)	(412)858-4000	
-		y, or Town, State and Zip Code)		_		(Area Code)(Telephone Number)	
Internet Website Add	ress	www.trhp.com	1	_			
Statutory Statement C	Contact		elpi			(412)858-4145	
		(Name) lgelpi@trhp.com				(Area Code)(Telephone Number) (412)457-1414	
		(E-Mail Address)				(Fax Number)	
Policyowner Relations	s Contact			300 Oxford Drive (Street and Number)			
		onroeville, PA 15146				(800)414-9025	
	(Cit	y, or Town, State and Zip Code)				(Area Code)(Telephone Number)	
		Vice Pres	g & Provider Relations President - Operations ident/General Counsel Compliance Officer t – Medical Operations	Leslie Ann Gelpi Jennifer Lee Kess Fred Owen Madill David William Tho Heather Rachelle I Shirley Jean Blevii	mas Miller		
			DIDECTORS	OD TOUCT	EEC		
		Thomas Warren John Hull Dobbs		OK IKUSI	_	rd Lawson Jr.	
State of Penn	sylvania						
County of Alle	egheny						
above, all of the here that this statement, to liabilities and of the or and have been comp law may differ; or, (2	in described assogether with relondition and affileted in accorda?) that state rulege and belief, r	sets were the absolute property ated exhibits, schedules and earry of the said reporting entity ance with the NAIC Annual States or regulations require differes espectively, or (3) includes su	y of the said reporting en explanations therein con as of the reporting perio tement Instructions and rences in reporting not	ntity, free and clear fr tained, annexed or r d stated above, and of Accounting Practices related to accountin	om any liens of referred to, is a of its income a s and Procedu g practices an	g entity, and that on the reporting p or claims thereon, except as herein a full and true statement of all the nd deductions therefrom for the p tres manual except to the extent the nd procedures, according to the gency involved, according to the	n stated, and e assets and eriod ended, nat: (1) state best of their
	(Signature)		,	Signature)		(Signat	*
Thoma	as Warren Carm (Printed Name)	ichael		vard Lawson, Jr.		Leslie Anr (Printed	
	CEO/President		,	ry/Treasurer		VP Finance/Asst.Treas	
Subscribed and swor	n to before me t	his					
day of		2004	a. Is this an origin b. If no,	al filing? 1. State the amenda 2. Date filed 3. Number of pages		Yes [x] No	·[]

ASSETS

		AUU			·	1 1
				urrent Statement Da		4
			1	2	3 Not Admitted	Docombor 21
				Nonadmitted	Net Admitted Assets	December 31, Prior Year Net
			Assets	Assets	(Cols. 1 - 2)	Admitted Assets
_	D I -					
1.		S	1,413,109		1,413,109	1,119,954
2.	Stock	S:				
	2.1	Preferred stocks				
	2.2	Common stocks				
3.	Mortg	age loans on real estate:				
	3.1	First liens				
	3.2	Other than first liens				
4.		estate:				
4.						
	4.1	Properties occupied by the company (less \$				
		encumbrances)				
	4.2	Properties held for the production of income (less \$				
		encumbrances)				
	4.3	Properties held for sale (less \$ encumbrances)				
5.	Cash	(\$8,270,161), cash equivalents (\$) and short-term				
		ments \$)	8 270 161		8 270 161	8 461 400
6.		act loans (including \$ premium notes)				
		,				
7.		invested assets				
8.	Recei	vable for securities				
9.	Aggre	gate write-ins for invested assets				
10.	Subto	tals, cash and invested assets (Lines 1 to 9)	9,683,270		9,683,270	9,581,354
11.	Invest	ment income due and accrued	18,441		18,441	27,465
12.		ums and considerations:	,			·
	12.1					
	12.1					
		collection				
	12.2	Deferred premiums, agents' balances and installments booked				
		but deferred and not yet due (including \$ earned but				
		unbilled premiums)				
	12.3	Accrued retrospective premiums				
13.	Reins	urance:				
	13.1	Amounts recoverable from reinsurers				
	13.2					
	-					
l.,	13.3	Other amounts receivable under reinsurance contracts				
14.		nts receivable relating to uninsured plans				
15.1		nt federal and foreign income tax recoverable and interest thereon				
15.2	Net de	eferred tax asset				
16.	Guara	anty funds receivable or on deposit				
17.	Electr	onic data processing equipment and software				
18.		ure and equipment, including health care delivery assets				
10.						
10	٧.)				
19.		djustments in assets and liabilities due to foreign exchange rates				
20.		vables from parent, subsidiaries and affiliates				
21.	Health	n care (\$) and other amounts receivable				
22.	Other	assets nonadmitted				
23.	Aggre	gate write-ins for other than invested assets	71,898	71,898		
24.		assets excluding Separate Accounts, Segregated Accounts and				
		cted Cell Accounts (Lines 10 to 23)	0 843 816	71 909	0 771 019	0.648.017
O.E.		·	3,040,010	71,090	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	3,040,917
25.		Separate Accounts, Segregated Accounts and Protected Cell				
		ınts				
26.		LS (Lines 24 and 25)	9,843,816	71,898	9,771,918	9,648,917
		WRITE-INS				Г
0901						
0902				• • • • • • • • • • • • • • • • • • • •		
0903						
0998.		nary of remaining write-ins for Line 9 from overflow page				
		LS (Lines 0901 through 0903 plus 0998) (Line 9 above)id Expenses				
2301.		ia Expenses				
2302						
		nary of remaining write-ins for Line 23 from overflow page				
		LS (Lines 2301 through 2303 plus 2398) (Line 23 above)				
	21/1	,		1,000		

STATEMENT AS OF March 31, 2004 OF THE Better Health Plans, Inc
LIABILITIES, CAPITAL AND SURPLUS

		Current Period		Prior Year	
		1 Covered	2 Uncovered	3 Total	4 Total
1.	Claims unpaid (less \$ reinsurance ceded)			4,945,328	4,898,815
2.	Accrued medical incentive pool and bonus amounts				
3.	Unpaid claims adjustment expenses	327,006		327,006	275,743
4.	Aggregate health policy reserves				
5.	Aggregate life policy reserves				
6.	Property/casualty unearned premium reserve				
7.	Aggregate health claim reserves				
8.	Premiums received in advance	291,006		291,006	291,006
9.	General expenses due or accrued	39,303		39,303	39,243
10.1	Current federal and foreign income tax payable and interest thereon (including \$				
	on realized gains (losses))				
10.2	Net deferred tax liability				
11.	Ceded reinsurance premiums payable				
12.	Amounts withheld or retained for the account of others				
13.	Remittances and items not allocated				
14.	Borrowed money (including \$ current) and interest thereon \$ (including				
	\$ current)				
15.	Amounts due to parent, subsidiaries and affiliates				
16.	Payable for securities				,
17.	Funds held under reinsurance treaties with (\$ authorized reinsurers and				
	\$unauthorized reinsurers)				
18.	Reinsurance in unauthorized companies				
19.	Net adjustments in assets and liabilities due to foreign exchange rates				
20.	Liability for amounts held under uninsured accident and health plans				
21.	Aggregate write-ins for other liabilities (including \$ current)				
22.	Total liabilities (Lines 1 to 21)				
23.	Common capital stock				
24.	Preferred capital stock				
25.	Gross paid in and contributed surplus				
26.	Surplus notes				
27.	Aggregate write-ins for other than special surplus funds				
28.	Unassigned funds (surplus)				
29.	Less treasury stock, at cost:				,010,200
	29.1shares common (value included in Line 23 \$)	xxx	XXX		
	29.2shares preferred (value included in Line 24 \$)				
30.	Total capital and surplus (Lines 23 to 28 minus Line 29)				
31.	Total liabilities, capital and surplus (Lines 22 and 30)				
DETAI	LS OF WRITE-INS				
2101 2102					
2103					
2198. 2199.	Summary of remaining write-ins for Line 21 from overflow page				
2701 2702		X X X	X X X		
2703		X X X	X X X		
2798. 2799.	Summary of remaining write-ins for Line 27 from overflow page				
_, , , ,	10 11 12 (Lines 2101 timodgit 2100 plus 2100) (Line 21 db046)	AAA	^ ^ ^	1	

STATEMENT AS OF March 31, 2004 OF THE Better Health Plans, Inc STATEMENT OF REVENUE AND EXPENSES

		Current Ye	Prior Year	
		1	2	To Date
		Uncovered	Total	Total
1. M	lember Months	X X X		
2. N	let premium income (including \$non-health premium income)	X X X		52,884
3. C	change in unearned premium reserves and reserves for rate credits	x x x		
4. F	ee-for-service (net of \$ medical expenses)	x x x		
	lisk revenue			
	ggregate write-ins for other health care related revenues			
	ggregate write-ins for other non-health revenues			
	otal revenues (Lines 2 to 7)			
	and Medical:	XXX		02,004
-	lospital/medical benefits			17 946
	hther professional services			
	Outside referrals			
	mergency room and out-of-area			
	rescription drugs			
	ggregate write-ins for other hospital and medical			
15. In	ncentive pool, withhold adjustments and bonus amounts			
16. S	ubtotal (Lines 9 to 15)			44,953
Less:				
17. N	let reinsurance recoveries			
18. To	otal hospital and medical (Lines 16 minus 17)			44,953
19. N	lon-health claims			
20. C	claims adjustment expenses, including \$(6,167) cost containment expenses		(15,561)	11,353
21. G	eneral administrative expenses		(40,663)	43,258
	ncrease in reserves for life and accident and health contracts (including \$increase in			,
	eserves for life only)			
	otal underwriting deductions (Lines 18 through 22)			99 564
	let underwriting gain or (loss) (Lines 8 minus 23)			
	let investment income earned			
	let realized capital gains (losses)			
	let investment gains or (losses) (Lines 25 plus 26)		25,449	33,380
	let gain or (loss) from agents' or premium balances charged off [(amount recovered \$)			
(a	amount charged off \$)]			
29. A	ggregate write-ins for other income or expenses			
30. N	let income or (loss) before federal income taxes (Lines 24 plus 27 plus 28 plus 29)	X X X	81,673	(13,300)
31. F	ederal and foreign income taxes incurred	X X X	15,419	
	let income (loss) (Lines 30 minus 31)	X X X	66,254	(13,300)
	OF WRITE-INS	XXX		
0602		X X X		
	ummary of remaining write-ins for Line 6 from overflow page			
	OTALS (Lines 0601 through 0603 plus 0698) (Line 6 above)			
0701		X X X		
0798. S	ummary of remaining write-ins for Line 7 from overflow page	X X X		
	OTALS (Lines 0701 through 0703 plus 0798) (Line 7 above)			
1403				
	ummary of remaining write-ins for Line 14 from overflow page			
2901	OTALO (Lines 1401 linough 1400 plus 1430) (Line 14 above)			
2902 2903				
	ummary of remaining write-ins for Line 29 from overflow page			
	OTALS (Lines 2901 through 2903 plus 2998) (Line 29 above)			

STATEMENT OF REVENUE AND EXPENSES (Continued)

		1	2
		Current Year To Date	Prior Year
	CAPITAL & SURPLUS ACCOUNT		
33.	Capital and surplus prior reporting year	4,004,708	3,521,561
GAINS	AND LOSSES TO CAPITAL & SURPLUS		
34.	Net income or (loss) from Line 32	66,254	270,606
35.	Change in valuation basis of aggregate policy and claim reserves		
36.	Net unrealized capital gains and losses		
37.	Change in net unrealized foreign exchange capital gain or (loss)		
38.	Change in net deferred income tax		
39.	Change in nonadmitted assets	(56,508)	212,541
40.	Change in unauthorized reinsurance		
41.	Change in treasury stock		
42.	Change in surplus notes		
43.	Cumulative effect of changes in accounting principles		
44.	Capital Changes:		
	44.1 Paid in		
	44.2 Transferred from surplus (Stock Dividend)		
	44.3 Transferred to surplus		
45.	Surplus adjustments:		
	45.1 Paid in		
	45.2 Transferred to capital (Stock Dividend)		
	45.3 Transferred from capital		
46.	Dividends to stockholders		
47.	Aggregate write-ins for gains or (losses) in surplus		
48.	Net change in capital and surplus (Lines 34 to 47)	9,746	483,147
49.	Capital and surplus end of reporting period (Line 33 plus 48)	4,014,454	4,004,708
4701			
4702 4703			
4798.	Summary of remaining write-ins for Line 47 from overflow page		
1			

Statement as of March 31, 2004 for Better Health Plans, Inc. Report #2A: TENNCARE OPERATIONS STATEMENT OF REVENUES AND EXPENSES March 31, 2004 Prepared in accordance with instructions from TDCI

	Prepared in accordance with instructions from TDCI							
		Current Quarter	Current Year	Previous Year				
		Total	Total	Total				
	MEMBER MONTHS	138,112	138,112	536,603				
	REVENUES:							
1.	TennCare Capitation	16,505,817	16,505,817	65,943,723				
	Adverse Selection	-	-	-				
	Total (Lines 1 and 2) Investment	16,505,817 25,449	16,505,817 25,449	65,943,723 114,076				
	Other Revenue (Provide detail)	-	-	-				
6.	TOTAL (Lines 3 to 5)	16,531,266	16,531,266	66,057,799				
	EXPENSES:							
	Medical and Hospital Services							
	Capitated Physician Services	79,301	79,301	180,667				
	Fee for Service Physician Services	6,477,943	6,477,943	22,468,972				
	Inpatient Hospital Services	3,728,848	3,728,848	15,322,917				
	Outpatient Services	1,679,804	1,679,804	5,297,693				
	Emergency Room Services	815,636	815,636	2,641,170				
12.	Mental Health Services	-	-	-				
13.	Dental Services	-	-	-				
14.	Vision Services	64,924	64,924	274,638				
15.	Pharmacy Services	277	277	7,398,511				
	Home Health Services	730	730	145				
	Chiropractic Services	701	701	3,342				
	Radiology Services	646,710	646,710	1,880,709				
	Laboratory Services	190,158	190,158	716,962				
	Durable Medical Equipment Services	392,818	392,818	1,516,726				
	Transportation Services	275,807	275,807	1,568,151				
	Outside Referrals	-	-	-				
	Medical Incentive Pool and Withhold Adjustments	-	-	-				
	Occupancy, Depreciation and Amortization	-						
	Other Medical and Hospital Services (Provide Detail)	39,565	39,565	163,476				
27.	Subtotal (Lines 7 to 26)	14,393,222	14,393,222	59,434,079				
	LESS:							
	Net Reinsurance Recoveries	(74,515)	(74,515)	(343,513)				
	Copayments	30,240	30,240	-				
30.	Subrogation and Coordination of Benefits	32,167	32,167	-				
	Subtotal (Lines 27 to 29)	(12,108)	(12,108)	(343,513)				
31.	TOTAL MEDICAL AND HOSPITAL (Line 26 less 30)	14,405,330	14,405,330	59,777,592				
00	Administration:							
	Compensation	-		-				
	Marketing	-	-	-				
	Interest Expense	-		-				
	Premium Tax Expense	318,731	318,731	3,251				
	Occupancy, Depreciation and Amortization Other Administration (Provide detail) **	1 725 522	1 705 500	5 966 047				
31.	Other Auministration (Frovide detail)	1,725,532	1,725,532	5,866,947				
38.	TOTAL ADMINISTRATION (Lines 32 to 37)	2,044,263	2,044,263	5,870,198				
39.	TOTAL EXPENSES (Lines 31 and 38)	16,449,593	16,449,593	65,647,790				
1	Extraordinary Item	-	-	-				
40.]					
	Provision for Income Tax	15,419	15,419	139,403				

••	Other Administration Detail Administration Fees * Unpaid Claims Adjustment Expense - Change in Reserve ASO Admin Fees Payroll Taxes Pharmacy Admin Fees Legal Fees Accounting Fees Consulting Liability Insurance Dues, Fees & Subscriptions Bank Fees State Tax Penalty assessed by TennCare Case Mgmt Fees Total Other Administration	1,646,928 51,263 (7,388) 9,500 37 20,230 20 4,942 1,725,532	1,646,928 51,263 - - (7,388) 9,500 37 20,230 20 4,942 - - 1,725,532	5,653,893 (24,192) - - 54,186 42,073 40,875 763 81,207 20 22,422 - (4,300) 5,866,947
	* Includes Administrative Fees paid to Affiliates Other Medical and Hospital			
	Misc Medical Expense Case Management fees	39565	39,565	163,476

CASH FLOW

	OASH I LOW	1 Current Year To Date	2 Prior Year Ended December 31
	Cash from Operations		
1.	Premiums collected net of reinsurance		178,042
2.	Net investment income	43,006	152,368
3.	Miscellaneous income		
4.	Total (Lines 1 through 3)	43,006	330,410
5.	Benefit and loss related payments	(46,513)	2,352,699
6.	Net transfers to Separate, Segregated Accounts and Protected Cell Accounts		
7.	Commissions, expenses paid and aggregate write-ins for deductions	(20,930)	(799,273
8.	Dividends paid to policyholders		
9.	Federal and foreign income taxes paid (recovered) \$net of tax on capital gains (losses)		
10.	Total (Lines 5 through 9)	(67,443)	1,553,426
11.	Net cash from operations (Line 4 minus Line 10)	110,449	(1,223,016
ı	Cash from Investments		
12.	Proceeds from investments sold, matured or repaid:		
	12.1 Bonds		
	12.2 Stocks		
	12.3 Mortgage loans		
	12.4 Real estate		
	12.5 Other invested assets		
	12.6 Net gains or (losses) on cash, cash equivalents and short-term investments		
	12.7 Miscellaneous proceeds		
	12.8 Total investment proceeds (Lines 12.1 to 12.7)		
13.	Cost of investments acquired (long-term only):		
	13.1 Bonds	301,688	
	13.2 Stocks		
	13.3 Mortgage loans		
	13.4 Real estate		
	13.5 Other invested assets		
	13.6 Miscellaneous applications		
	13.7 Total investments acquired (Lines 13.1 to 13.6)		
14.	Net increase (or decrease) in policy loans and premium notes		
15.	Net cash from investments (Line 12.8 minus Lines 13.7 and 14)		
	Cash from Financing and Miscellaneous Sources		
16.	Cash provided (applied):		
	16.1 Surplus notes, capital notes		
	16.2 Capital and paid in surplus, less treasury stock		
	16.3 Borrowed funds		
	16.4 Net deposits on deposit-type contracts and other insurance liabilities		
	16.5 Dividends to stockholders		
	16.6 Other cash provided (applied)		
17.	Net cash from financing and miscellaneous sources (Lines 16.1 to 16.4 minus Line 16.5 plus Line 16.6)		
	RECONCILIATION OF CASH AND SHORT-TERM INVESTMENTS		(= ,===
18.	Net change in cash and short-term investments (Lines 11 plus 15 plus 17)	(191,239)	(1,284,997
19.	Cash and short-term investments:		(, = ,===
	19.1 Beginning of year	8,461.400	9,746.39
	19.2 End of period (Line 18 plus Line 19.1)		
	Supplemental Disclosures of Cash Flow Information for Non-Cash Transactions	:	-,:,:
	Description	Amount	Amount

	Supplemental disclosures of Cash Flow information for Non-Cash Transactions:							
		Amount	Amount					
	Description	1	2					
20.0001								

EXHIBIT OF PREMIUMS, ENROLLMENT AND UTILIZATION

		1	Comprehensive (H	lospital & Medical)	4	5	6	7	8	9	10	11	12	13
			2	3				Federal						
		Total	Individual	Group	Medicare Supplement	Vision Only	Dental Only	Employees Health Benefit Plan	Title XVIII Medicare	Title XIX Medicaid	Stop Loss	Disability Income	Long-Term Care	Other
		TOTAL	IIIuiviuuai	Gloup	Supplement	Offig	Offily	Deficill Flair	Medicare	Medicald	L055	income	Cale	Other
Total	Members at end of:													
1.	Prior Year													
2.	First Quarter													
3.	Second Quarter													
4.	Third Quarter													
5.	Current Year					<u></u>								
6.	Current Year Member Months					<u></u>								
Total	Member Ambulatory Encounters for Period:													
7.	Physician													
8.	Non-Physician					<u></u>								
9.	Total													
10.	Hospital Patient Days Incurred													
11.	Number of Inpatient Admissions													
12.	Health Premiums Written													
13.	Life Premiums Direct													
14.	Property/Casualty Premiums Written													
15.	Health Premiums Earned													
16.	Property/Casualty Premiums Earned													
17.	Amount Paid for Provision of Health Care Services	(46,513)								(46,513)				
18.	Amount Incurred for Provision of Health Care													
	Services													

7

CLAIMS UNPAID AND INCENTIVE POOL, WITHHOLD AND BONUS (Reported and Unreported)

Aging Analysis of Unpaid Claims

Aging Analysis of Oripaid Claims									
1	2	3	4	5	6	7			
Account	1 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 days	Over 120 Days	Total			
0199999 Individually Listed Claims Unpaid									
0299999 Aggregate Accounts Not Individually Listed - Uncovered									
0399999 Aggregate Accounts Not Individually Listed - Covered	168					168			
0499999 Subtotals	168					168			
0599999 Unreported claims and other claim reserves						4,945,160			
0699999 Total Amounts Withheld									
0799999 Total Claims Unpaid									
0899999 Accrued Medical Incentive Pool And Bonus Amounts									

UNDERWRITING AND INVESTMENT EXHIBIT ANALYSIS OF CLAIMS UNPAID-PRIOR YEAR-NET OF REINSURANCE

		ANALIGIO OI GLAIMO				5	6
					ility		•
		Clai	ims	End	,		
		Paid Yea		Current	-		
		1	2	3	Λ		Estimated Claim
		'	۷	3	4		Reserve and
		On	On	On	On		Claim
l	Line			J 1		Olainaa kaassiinaa	
l	Line	Claims Incurred	Claims Incurred	Claims Unpaid	Claims Incurred	Claims Incurred	Liability
	of	Prior to January 1	During the	Dec.31 of	During the	in Prior Years	Dec.31 of
	Business	of Current Year	Year	Prior Year	Year	(Columns 1+3)	Prior Year
1.	Comprehensive (hospital & medical)						
2.	Medicare Supplement						
3.	Dental only						
4.	Vision only						
5.	Federal Employees Health Benefits Plan						
6.	Title XVIII - Medicare						
7.	Title XIX - Medicaid	(46,513)		4,945,328		4,898,815	4,898,815
8.	Other health						
9.	Health subtotal (Lines 1 to 8)	(46,513)		4,945,328		4,898,815	4,898,815
10.	Other non-health						
11.	Medical incentive pools, and bonus amounts						
12.	TOTALS			4,945,328		4,898,815	4,898,815

Notes to Financial Statement

Related Party Transactions

At March 31, 2004, the Company reported the following amounts payable:

No amounts due to Three Rivers Administrative Services, LLC, (also owned by Three Rivers Holdings, Inc) for amounts due under the Administrative Services Agreement. Payment is made monthly. Total expense incurred under this agreement is \$1,686,493.

Capital and Surplus

Unassigned surplus was reduced by the following amounts:

non admitted asset values

\$71.898

Gain or Loss from Uninsured Plans:

The gain from operations from ASO uninsured plan was as follows for the first quarter 2004 year-to-date:

	ASO Ur	ninsured Plans
a. Net reimbursement for administrative		
expenses in excess (deficit) of actual expenses	\$	56,038
b. Total net other income or expenses	\$	-
c. Net gain or loss from operations (net of tax)	\$	45,459
d. Total claim payment volume	\$	13,520,779

Health Care Receivables:

Pharmaceutical Rebate Receivables:

As the company is operating as an ASO, no pharmacy rebates have been estimated since June 30, 2002. Rebates for periods after June 30, 2002, are reported on a cash basis as received and forwarded to TennCare. Received amounts listed below are calculated based on the date the PBM notified the Company of the invoiced rebates. The amounts listed below include payments received on behalf of TennCare under the ASO arrangement. No pharmacy rebate receivable balance is reported on the financial statements as no amounts are receivable prior to the ASO arrangement and all ASO activity is reported on a cash basis, including the amounts listed as invoiced/confirmed in the chart below for the quarters ending after June 30, 2002.

Quarter	Estimated Pharmacy Rebates as Reported on Financial Statements (Original Estimate)	Pharmacy Rebates as Invoiced/ Confirmed	Actual Rebates Collected Within 90 Days of receiving Invoice	Actual Rebates Collected Within 91 to 180 Days of receiving Invoice	Actual Rebates Collected More Than 180 Days After receiving Invoice
6/30/03	0	87,889	0	87,889	0
3/31/03	0	125,339	Ŭ	112,027	13,312
12/31/02	0	132,681	0	104,538	28,143
9/30/02	0	126,399	0	110,477	15,922
6/30/02	133,963	144,478	2,710	136,033	5,735
3/31/02	126,366	133,923	0	112,334	21,589
12/31/01	117,277	178,806	0	142,088	36,718
9/30/01	0	158,496	0	130,488	28,008

GENERAL INTERROGATORIES

(Responses to these interrogatories should be based on changes that have occurred since the prior year end unless otherwise noted)

PART 1 - COMMON INTERROGATORIES GENERAL

1.1	1 Did the reporting entity implemen	t any significant accounting	policy changes which	would require disclosure	in the Notes to the Financial
	Statements?			•	

Yes[] No[X]

1.2 If yes, explain:

2.1 Did the reporting entity experience any material transactions requiring the filing of Disclosure of Material Transactions with the State of Domicile, as required by the Model Act?

Yes[] No[X]

2.2 If yes, has the report been filed with the domiciliary state?

Yes[] No[] N/A[X]

Has any change been made during the year of this statement in the charter, by-laws, articles of incorporation, or deed of settlement of the reporting entity?

If yes, date of change:
If not previously filed, furnish herewith a certified copy of the instrument as amended.

3.2

Yes[] No[X]

Have there been any substantial changes in the organizational chart since the prior quarter end? If yes, complete the Schedule Y - Part 1 - organization chart

Yes[] No[X]

Yes[] No[X]

5.1 Has the reporting entity been a party to a merger or consolidation during the period covered by this statement?5.2 If yes, provide the name of entity, NAIC Company Code, and state of domicile (use two letter state abbreviation) for any entity that has ceased to exist as a result of the merger or consolidation.

1	2	3
	NAIC	State of
Name of Entity	Company Code	Domicile

6. If the reporting entity is subject to a management agreement, including third-party administrator(s), managing general agent(s), attorney-in-fact, or similar agreement, have there been any significant changes regarding the terms of the agreement or principals involved? If yes, attach an explanation.

Yes[] No[] N/A[X]

State as of what date the latest financial examination of the reporting entity was made or is being made.

02/05/2004

7.2 State the as of date that the latest financial examination report became available from either the state of domicile or the reporting entity. This date should be the date of the examined balance sheet and not the date the report was completed or released.

12/31/2003

State as of what date the latest financial examination report became available to other states or the public from either the state of domicile or the reporting entity. This is the release date or completion date of the examination report and not the date of the examination (balance sheet date).

By what department or departments?

Tennessee Department of Commerce and Insruance

Has this reporting entity had any Certificates of Authority, licenses or registrations (including corporate registration, if applicable) suspended or revoked by any governmental entity during the reporting period? (You need not report an action, either formal or informal, if a confidentiality clause is part of the agreement.)

Yes[] No[X]

8.2 If yes, give full information

9.1 Is the company a subsidiary of a bank holding company regulated by the Federal Reserve Board?
9.2 If response to 9.1 is yes, please identify the name of the bank holding company.
9.3 Is the company affiliated with one or more banks, thrifts or securities firms?

Yes[] No[X]

Yes[] No[X]

If response to 9.3 is yes, please provide below the names and location (city and state of the main office) of any affiliates regulated by a federal regulatory services agency [i.e. the Federal Reserve Board (FRB), the Office of the Comptroller of the Currency (OCC), the Office of Thrift Supervision (OTS), the Federal Deposit Insurance Corporation (FDIC) and the Securities Exchange Commission (SEC)] and identify the affiliate's primary federal regulator.

1	2	3	4	5	6	/
Affiliate Name	Location (City, State)	FRB	occ	OTS	FDIC	SEC
		. Yes[] No[X]				

INVESTMENT

ე. ٔ	I Has there b	een any c	hanges in th	e reporting	entity's own	preferred	l or common	stock?
~ .			-		-	-		

Yes[] No[X]

10.2 If yes, explain:

11.1 Were any of the stocks, bonds, or other assets of the reporting entity loaned, placed under option agreement, or otherwise made available for use by another person? (Exclude securities under securities lending agreements.)

Yes[] No[X]

11.2 If yes, give full and complete information relating thereto:

\$.....

13. Amount of real estate and mortgages held in short-term investments:

\$.....

14.1 Does the reporting entity have any investments in parent, subsidiaries and affiliates?
14.2 If yes, please complete the following:

Amount of real estate and mortgages held in other invested assets in Schedule BA:

Yes[] No[X]

GENERAL INTERROGATORIES (Continued)

		1	2
		Prior Year-End	Current Quarter
		Statement Value	Statement Value
14.21	Bonds		
14.22	Preferred Stock		
14.23	Common Stock		
14.24	Short-Term Investments		
14.25	Mortgages, Loans or Real Estate		
14.26	All Other		
14.27	Total Investment in Parent, Subsidiaries and Affiliates (Subtotal		
	Lines 14.21 to 14.26)		
14.28	Total Investment in Parent included in Lines 14.21 to 14.26		
	above		
14.29	Receivable from Parent not included in Lines 14.21 to 14.26		
	above		

- 15.1 Has the reporting entity entered into any hedging transactions reported on Schedule DB?
 15.2 If yes, has a comprehensive description of the hedging program been made available to the domiciliary state? If no, attach a description with this statement.

Yes[] No[X] Yes[] No[] N/A[X]

16. Excluding items in Schedule E, real estate, mortgage loans and investments held physically in the reporting entity's offices, vaults or safety deposit boxes, were all stocks, bonds and other securities, owned throughout the current year held pursuant to a custodial agreement with a qualified bank or trust company in accordance with Part 1 - General, Section IV, H-Custodial or Safekeeping Agreements of the NAIC Financial Condition Examiners Handbook?

Yes[X] No[]

16.1 For all agreements that comply with the requirements of the NAIC Financial Condition Examiners Handbook, complete the following:

1	2
Name of Custodian(s)	Custodian Address
First Tennessee Bank National Association	Memphis, Tennessee

16.2 For all agreements that do not comply with the requirements of the NAIC Financial Condition Examiners Handbook, provide the name, location and a complete explanation:

1	2	3
Name(s)	Location(s)	Complete Explanation(s)

16.3 Have there been any changes, including name changes, in the custodian(s) identified in 16.1 during the current quarter?

16.4 If yes, give full and complete information relating thereto:

Yes[] No[X]

1	2	3	4
		Date	
Old Custodian	New Custodian	of Change	Reason

16.5 Identify all investment advisors, brokers/dealers or individuals acting on behalf of broker/dealers that have access to the investment accounts, handle securities and have authority to make investments on behalf of the reporting entity:

1	2	3
Central Registration		
Depository	Name(s)	Address

SCHEDULE A - VERIFICATION

		1	2
			Prior Year Ended
		Year To Date	December 31
1.	Book/adjusted carrying value, December 31 of prior year		
2.	Increase (decrease) by adjustment		
3.	Cost of acquired		
4.	Cost of additions to and permanent improvements		
5.	Total profit (loss) on sales		
6.	Increase (decrease) by foreign exchange adjustment No NF		
7.			
8.	Book/adjusted carrying value at end of current period		
9.	Total valuation allowance		
10.	Subtotal (Lines 8 plus 9)		
11.	Total nonadmitted amounts		
12.	Statement value, current period (Page 2, real estate lines, Net Admitted Assets column)		

SCHEDULE B - VERIFICATION

	SCHEDULE D - VERH ICATION		
		1	2
			Prior Year Ended
		Year To Date	December 31
1.	Book value/recorded investment excluding accrued interest on mortgages owned, December 31 of prior year		
2.	Amount loaned during period:		
	2.1 Actual cost at time of acquisitions		
	Actual cost at time of acquisitions Additional investment made after acquisitions		
3.	Accrual of discount and mortgage interest points and commitment fees	l	
4.	Increase (decrease) by adjustment		
5.	Total profit (loss) on sale		
6.	Amounts paid on account or in full during the period		
7.			
8.			
9.	Book value/recorded investment excluding accrued interest on mortgages owned at end of current period		
10.	Total valuation allowance		
11.	Subtotal (Lines 9 plus 10)		
12.	Total nonadmitted amounts		
13.	Statement value of mortgages owned at end of current period (Page 2, mortgage lines, Net Admitted Assets		
	column)		
	1		

SCHEDULE BA - VERIFICATION

Other Invested Assets Included in Schedule BA

		1	2
			Prior Year Ended
	Description	Year To Date	December 31
1.	Book/adjusted carrying value of long-term invested assets owned, December 31 of prior year		
2.	Cost of acquisitions during period:		
	2.1 Actual cost at time of acquisitions		
	Actual cost at time of acquisitions Additional investment made after acquisitions		
3.	Accrual of discount		
4.	Increase (decrease) by adjustment		
5.	Total profit (loss) on sale		
6.	Amounts paid on account or in full during the period		
7.	Total profit (loss) on sale		
8.	Increase (decrease) by foreign exchange adjustment		
9.	Book/adjusted carrying value of long-term invested assets at end of current period		
10.	Total valuation allowance		
11.	Subtotal (Lines 9 plus 10)		
12.	Total nonadmitted amounts		
13.	Statement value of long-term invested assets at end of current period (Page 2, Line 7, Column 3)		

SCHEDULE D - VERIFICATION

		1	2
		I	
			Prior Year Ended
		Year To Date	December 31
1.	Book/adjusted carrying value of bonds and stocks, December 31 of prior year	1,119,954	1,153,235
2.	Cost of bonds and stocks acquired	301,688	
3.	Accrual of discount		
4.	Increase (decrease) by adjustment		(33,281)
5.	Increase (decrease) by foreign exchange adjustment		
6.	Total profit (loss) on disposal		
7.	Consideration for bonds and stocks disposed of		
8.	Amortization of premium	8,533	
9.	Book/adjusted carrying value, current period	1,413,109	1,119,954
10.	Total valuation allowance		
11.	Subtotal (Lines 9 plus 10)		
12.	Total nonadmitted amounts		
13.	Statement value		

SCHEDULE D - PART 1B

Showing the Acquisitions, Dispositions and Non-Trading Activity During the Current Quarter for all Bonds and Preferred Stock by Rating Class

	During the Current Quarter for all Bolius and Preferred Stock by Hatting Class								
		1	2	3	4	5	6	7	8
		Book/Adjusted				Book/Adjusted	Book/Adjusted	Book/Adjusted	Book/Adjusted
		Carrying Value	Acquisitions	Dispositions	Non-Trading	Carrying Value	Carrying Value	Carrying Value	Carrying Value
		Beginning of	During Current	During Current	Activity During	End of	End of	End of	December 31
		Current Quarter	Quarter	Quarter	Current Quarter	First Quarter	Second Quarter	Third Quarter	Prior Year
BONDS	3								
1.	Class 1	1,119,954	301,688		(8,533)	1,413,109			1,119,954
2.	Class 2								
3.	Class 3								
4.	Class 4								
5.	Class 5								
6.	Class 6								
7.	TOTAL Bonds				(8,533)	1,413,109			1,119,954
PREFE	RRED STOCK								
8.	Class 1								
9.	Class 2								
10.	Class 3								
11.	Class 4								
12.	Class 5								
13.	Class 6								
14.	TOTAL Preferred Stock								
15.	TOTAL Bonds & Preferred Stock	1,119,954	301,688		(8,533)	1,413,109			1,119,954

14	Schedule DA Part 1 NONE
14	Schedule DA Part 2 Verification NONE
15	Schedule DB Part F Section 1NONE
16	Schedule DB Part F Section 2 NONE
17	Schedule S Ceded Reinsurance NONE

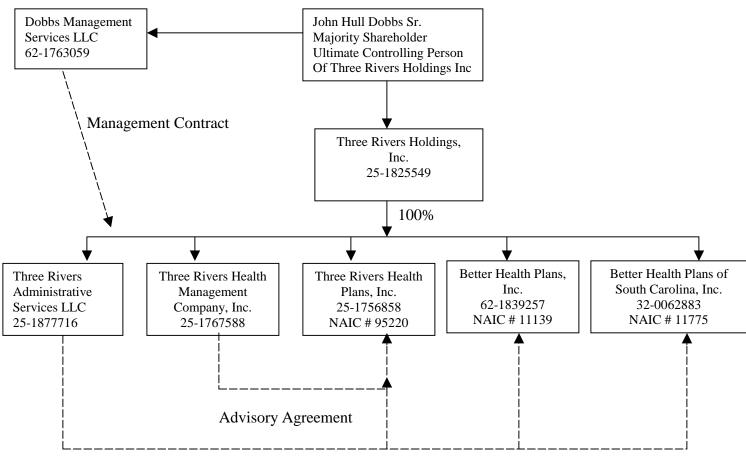
SCHEDULE T - PREMIUMS AND OTHER CONSIDERATIONS

Allocated by States and Territories

			AIIU	cated by Sta	ico anu ter		Only Year-to-Date		
		1	2	3	4	5	6	7	8
		Guaranty Fund	Is Insurer Licensed		·		Federal Employees	Life and Annuity Premiums and	Property/
	State, Etc.	(Yes or No)	(Yes or No)	Accident and Health Premiums	Medicare Title XVIII	Medicaid Title XIX	Health Benefits Program Premiums	Deposit-Type Contract Funds	Casualty Premiums
1.	Alabama (AL)	No	No		Title AVIII	Title AIA		Contract Funds	Fieliliulis
2.	Alaska (AK)		No						
3.	Arizona (AZ)								
4.	Arkansas (AR)								
5.	California (CA)								
6.	Colorado (CO)								
7.	Connecticut (CT)								
8.	Delaware (DE)								
9.	District of Columbia (DC)								
10. 11.	Florida (FL)								
12.	Hawaii (HI)								
13.	Idaho (ID)	No							
14.	Illinois (IL)								
15.	Indiana (IN)								
16.	lowa (IA)								
17.	Kansas (KS)	No	No						
18.	Kentucky (KY)								
19.	Louisiana (LA)								
20.	Maine (ME)								
21.	Maryland (MD)								
22.	Massachusetts (MA)								
23.	Michigan (MI)								
24. 25.	Minnesota (MN)								
25. 26.	Missouri (MO)								
20. 27.	Montana (MT)								
28.	Nebraska (NE)								
29.	Nevada (NV)								
30.	New Hampshire (NH)	No	No						
31.	New Jersey (NJ)								
32.	New Mexico (NM)								
33.	New York (NY)								
34.	North Carolina (NC)								
35.	North Dakota (ND)								
36.	Ohio (OH)								
37.	Oklahoma (OK)								
38. 39.	Oregon (OR)								
40.	Rhode Island (RI)								
41.	South Carolina (SC)								
42.	South Dakota (SD)	1							
43.	Tennessee (TN)								
44.	Texas (TX)								
45.	Utah (UT)								
46.	Vermont (VT)								
47.	Virginia (VA)								
48.	Washington (WA)								
49.	West Virginia (WV)								
50.	Wisconsin (WI)								
51. 52.	American Samoa (AS)								
53.	Guam (GU)								
54.	Puerto Rico (PR)								
55.	U.S. Virgin Islands (VI)								
56.	Canada (CN)								
57.	, ,								
58.	TOTAL (Direct Business)	X X X .	(a)1						
DETAI	LS OF WRITE-INS								
5701		X X X .	X X X .						
5702		X X X .	X X X .						
5703		X X X .	X X X .						
5798.	Summary of remaining write-ins for Line		,,,,,,						
E700	57 from overflow page	X X X .	X X X .						
5799.	TOTALS (Lines 5701 through 5703 plus 5798) (Line 57 above)	x x x .	X X X .						
	3130) (Lille 31 above)	J A A A .	A A A .	ļ					

⁽a) Insert the number of yes responses except for Canada and Other Alien.

SCHEDULE Y - INFORMATION CONCERNING ACTIVITIES OF INSURER MEMBERS OF A HOLDING COMPANY GROUP PART 1 - ORGANIZATIONAL CHART



Outsourced Health Plan Operations Agreements

STATEMENT AS OF March 31, 2004 OF THE Better Health Plans, Inc

SUPPLEMENTAL EXHIBITS AND SCHEDULES INTERROGATORIES

The following supplemental reports are required to be filed as part of your statement filing. However, in the event that your company does not transact the type of business for which the special report must be filed, your response of NO to the specific interrogatory will be accepted in lieu of filing a "NONE" report and a bar code will be printed below. If the supplement is required of your company but is not being filed for whatever reason enter SEE EXPLANATION and provide an explanation following the interrogatory questions.

RESPONSES

Yes

1. Will the SVO Compliance Certification be filed with this statement?

Explanation:

Bar Code:

OVERFLOW PAGE FOR WRITE-INS

E01	Schedule A Part 2 NONE
E01	Schedule A Part 3NONE
E02	Schedule B Part 1 NONE
E02	Schedule B Part 2 NONE
E03	Schedule BA Part 1 NONE
E03	Schedule BA Part 2 NONE

SCHEDULE D - PART 3

Show All Long-Term Bonds and Stock Acquired by the Company During the Current Quarter

Show All Long-Term Bonds and Stock Acquired by the Company During the Current Quarter									
1	2	3	4	5	6	7	8	9	10
									NAIC
								Paid for Accrued	Designation
CUSIP				Name of	Number of			Interest and	or Market
Identification	Description	Foreign	Date Acquired	Vendor	Shares of Stock	Actual Cost	Par Value	Dividends	Indicator (a)
Bonds - U.S. Gover	nments								
912828AY6	U.S. Treasury Note		02/24/2004	FTN Financial Capital Markets	X X X	301,688	300,000.00	1,681 1	
0399999 Subtotal - E	Bonds - U.S. Governments				X X X	301,688	300,000.00	1,681	X X X
6099997 Subtotal - E	Bonds - Part 3				X X X	301,688	300,000.00	1,681	X X X
6099998 Summary It	tem for Bonds Bought and Sold This Quarter				X X X	X X X	X X X	X X X	X X X
6099999 Subtotal - E	Bonds				X X X	301,688	300,000.00	1,681	X X X
6599998 Summary It	tem for Preferred Stock Bought and Sold This Quarter		X X X	X X X	X X X	X X X	X X X		
7299998 Summary It	tem for Common Stock Bought and Sold This Quarter	X X X	X X X	X X X	X X X	X X X			
	Preferred and Common Stock		X X X		X X X		X X X		
7499999 Total - Bonds, Preferred and Common Stock								X X X	

⁽a) For all common stock bearing the NAIC market indicator "U" provide: the number of such issues

E05	Schedule D Part 4
E06	Schedule DB Part A Section 1
E06	Schedule DB Part B Section 1 NONE
E07	Schedule DB Part C Section 1
EUI	Schedule DB Part C Section 1
E07	Schedule DB Part D Section 1

SCHEDULE E - PART 1 - CASH Month End Depository Balances

MONTH End Depository Balances									
1		2	3	4	5	Book Balar	nce at End of E	ach Month	9
						Duri	ng Current Qu	arter	
				Amount	Amount of	6	7	8	
				of Interest	Interest				
				Received	Accrued				
				During	at Current				
			Rate of	Current	Statement	First	Second	Third	
Depository		Code	Interest	Quarter	Date	Month	Month	Month	*
open depositories									
PNC Bank - Operating Account Monroeville, PA			0.823	17.687	5.477	8.437.552	7.811.606	8,259,715	xxx
PNC Bank - ASO Account Monroeville, PA			0.674	1,785		88,034	138,719	8,110	XXX
0199998 Deposits in1 depositories that do not exceed the	е								
allowable limit in any one depository (See Instructions) - open depo	sitories .	. XXX.	X X X			2,362	29,345	2,336	XXX
0199999 Totals - Open Depositories		. X X X .	X X X	19,472	5,477	8,527,948	7,979,670	8,270,161	XXX
0299998 Deposits in depositories that do not exceed the									
allowable limit in any one depository (See Instructions) - suspended	b								
depositories		. XXX.	X X X						XXX
0299999 Totals - Suspended Depositories		. X X X .	X X X						XXX
0399999 Total Cash On Deposit		. X X X .	X X X	19,472	5,477	8,527,948	7,979,670	8,270,161	XXX
0499999 Cash in Company's Office		. XXX.	X X X	. XXX.	X X X				XXX
0599999 Total Cash		. XXX.	X X X	19,472	5,477	8,527,948	7,979,670	8,270,161	XXX



SVO Compliance Certification

"The undersigned is an officer of the insurer responsible for reporting investments to the SVO and/or with making all filings with appropriate state regulatory officials and the NAIC and is therefore required to be familiar with the requirements of such filings. The undersigned officer certifies that, to the best of his or her knowledge, information, and belief, all prices or NAIC designations for the securities reported in this statement have been obtained directly from the SVO except as specifically identified below. The officer further certifies that, to the best of his or her knowledge, information, and belief, since the last filing of a quarterly or annual statement:

- 1. All securities previously valued by the insurer and identified by a Z suffix have now been submitted to the SVO for a valuation or disposed of by sale or otherwise with the result that all prices and NAIC Designations reported in this statement have been provided by the SVO, except for provisionally exempt securities and new purchases identified in Schedule D and DA with a Z suffix or items submitted but not yet processed by the SVO.
- 2. Any newly purchased securities now identified with a Z suffix shall be submitted to the SVO within 120 days of purchase.
- 3. All necessary information on securities that have been previously designated NR (not rated due to lack of current information) by the SVO have either been submitted to the SVO by the insurer for a valuation or disposed of by the insurer.
- 4. All material issuer events (as defined below) have been reported to the SVO."

A material issuer event is a generic or transaction specific credit event of which the insurer is currently aware that, by its nature, would signify to a reasonably prudent insurer that a material change in the credit quality or price of the investment or security has occurred.

As an illustration, and not by way of limitation, the following shall be deemed to constitute material issuer events:

- a. Recapitalizations or capital restructuring whether within or without Chapter 11 of the US Bankruptcy Code;
- b. Nonpayment, deferral, or payment in kind through waiver of any principal or contractual interest payment;
- c. Any change in the maturity of a security;

Bonds. These investments are reported at amortized value.

f. Exceptions

d. Changes in the lender's collateral position, including releases of collateral, or the taking of a collateral position whether by operation of negative pledge covenant or otherwise;

Better Health Plan's investments are comprised of class 1 US Treasury Notes, Federal Government Agencies, or Special Revenue/Special Assessment

Date

e. Events of a like character or of a like effect, which would be considered material to an investment professional.

Leslie A. Gelpi Name of Investment Officer
Signature of Investment Officer
Vice President, Finance/Asst. Treasure/Asst. Secretary Title of Signatory